

## Customer Credit Reporting

**Company Name:** Frontier Communications-Schuyler, Inc.  
**Doing Business As:**  
**Company Address:** 3 High Ridge Park, Stamford CT 06905  
**Operating Company Number:** 1079

**Credit Reporting Data for Quarter Ending:** June 30, 2003 ▼

**Credit due in accordance with Section 732.30(a);**

**Out of Service More than 24 Hours:**

Total dollar amount of all customer credits paid:  
 Number of credits issued for repairs - 24-48 hours:  
 Number of credits issued for repairs - 48-72 hours:  
 Number of credits issued for repairs - 72-96 hours:  
 Number of credits issued for repairs - 96-120 hours:  
 Number of exemptions claimed for each of the  
 categories identified in Section 732.30(e)  
 Number of customers receiving alternate  
 phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

**Credit due in accordance with Section 732.30(b);**

**Failure to install Basic Local Exchange Service:**

Total dollar amount of all customer credits paid:  
 Number of installations after 5 business days:  
 Number of installations after 10 business days:  
 Number of installations after 11 business days:  
 Number of exemptions claimed for each of the  
 categories identified in Section 732.30(e).  
 Number of customers receiving alternate  
 phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$105.95	\$105.95
0	0	1	1
0	0	0	0
0	0	3	3
4	1	0	5
0	0	0	0

**Credit due in accordance with Section 732.30(c);**

**Missed Appointments**

Total dollar amount of all customer credits paid:  
 Number of customers receiving credits:  
 Number of exemptions claimed for each of  
 the categories identified in Section 732.30(3).

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0